# 2020 Census Program Management Review

# **2016 Testing Activities**

Deirdre Dalpiaz Bishop
Chief, Decennial Census Management Division
U.S. Census Bureau

July 10, 2015



### **Census Tests in Fiscal Year 2016**

- 2016 Census Test
- Address Canvassing Test

### **2016 Census Test**

- April 1, 2016 Census Day
- A site test in Los Angeles County, CA and Harris County, TX
  - Urban locations
  - Language diversity
  - Demographic diversity
  - High vacancy rates
  - Varying levels of Internet usage
  - Multiple locations across different time zones
  - Approximately 225,000 housing units in each test area

## **2016 Census Test (continued)**

- Self-Response Objectives
  - Provide language support to Limited English Proficient populations
    - Partnerships
    - Bilingual questionnaires (via the Internet and by telephone through the Census Questionnaire Assistance operation)
  - Reach demographically diverse populations
  - Use of text messaging
  - Refinement of Real-Time Non-ID Processing methods, including respondent validation
  - Test of cloud-based infrastructure for self-response and Non-ID Processing

## **2016 Census Test (continued)**

- Nonresponse Followup Objectives
  - Refinement of the reengineered field operations for Nonresponse Followup (NRFU)
  - Refinement of the field management staffing structure
  - Enhancements to the Operational Control System and COMPASS
  - Refinement of the path in COMPASS to conduct proxy interviews
  - Multi-unit accessibility and contact procedures
- Reengineered Quality Control Objectives
  - Use of paradata and GPS points collected during interview
  - Reinterview functionality

## **Address Canvassing Test**

- Fall 2016
- Address Canvassing Objectives
  - Implementation of in-office and in-field address canvassing
  - Use of Listing and Mapping Instrument (LiMA)
  - Test of the Basic Collection Unit instead of traditional collection geography
  - Updates to the MAF/TIGER System
- Nationwide in-field address canvassing with additional focus to support 2017
   Census Test
- An urban area
  - Participant in the GSS-Initiative
  - Includes representation of Limited English Proficient populations
  - Connectivity
- Two American Indian Reservations
- Puerto Rico

### **2016 Census Tests Operations and Systems**

#### **OPERATIONS**

- Address Canvassing
  - Address listing
- Optimizing Self-Response
  - Internet Response
  - Telephone Response
  - Paper Response
  - Non-ID Processing
- Utilizing Administrative Records
  - Identification of vacant and occupied units
  - Removal from the NRFU workload
- Reengineering Field Operations
  - Workload Control
  - Enumeration
  - Quality Control

#### **SYSTEMS**

- Address Canvassing
  - Corporate Listing and Mapping System (CLMS)/Listing and Mapping Instrument (LiMA)
- Optimizing Self-Response
  - PRIMUS prototype
  - Census Call Centers
  - iCADE (Integrated Capture and Data Entry)
  - Real-time processing using cloud infrastructure
- Utilizing Administrative Records
  - HQ servers
  - CARDS (Control and Response Processing Data System)
- Reengineering Field Operations
  - MOJO prototype begins interfacing with MOCS (Multi-mode Operational Control System)
  - COMPASS English/Spanish/Chinese/Korean

# Questions

Send questions to the email address below:

2020.census.pmr@census.gov